

ASAS Member Benefits & Privileges



Travel & Leisure

Discount Structure and Terms & Conditions

The RuMa Hotel and Residences

(Updated as of 19 April 2023)

About The RuMa Hotel and Residences

The RuMa is a hotel located in the heart of Kuala Lumpur's Golden Triangle, just steps away from the Petronas Twin Towers and KLCC. It offers a serene sanctuary amidst the downtown hustle and bustle, capturing the intimacy of a home run by an accomplished host. The hotel's guest rooms and suites pay tribute to its locale and provide a new form of guest experience. The RuMa covers all dining needs with its specialty restaurant ATAS, lobby bar and lounge SEVEN, and all-day venue The LIBRARI. Its 6th floor features UR SPA, a state-of-the-art gym, and a barber shop.

Discounts Offered

ASAS members to enjoy exclusive corporate room rates, amenities and additional benefits.

Discount Structure

1. Room Rates

Room Type	Room Size	Corporate Rates (MYR)	
		Per room per night	
		Single Rate	Double Rate
Deluxe Room	43sqm	590.00+/625.40nett	630.00+/667.80nett
Grand Room	45sqm	630.00+/667.80nett	670.00+/710.20nett
Corner Studio (City View)	45sqm	690.00+/731.40nett	730.00+/773.80nett
Corner Studio (PETRONAS Twin Towers View)	45sqm	790.00+/837.40nett	830.00+/879.80nett
Grand Studio (PETRONAS Twin Towers View)	48sqm	840.00+/890.40nett	880.00+/932.80nett
Deluxe Suite (PETRONAS Twin Towers View)	60sqm	1,570.00+/1,664.20nett	1,610.00+/1,706.60nett
Grand Suite	88sqm	1,570.00+/1,664.20nett	1,610.00+/1,706.60nett

2. Amenities & Benefits

- Daily breakfast at ATAS, in-room breakfast, or on-the-go
- Complimentary stocked minibar (replenishment applies to minimum 2 nights stay and above)
- Complimentary best-in-class Wi-Fi
- Complimentary local calls
- Welcome drink of choice
- Nespresso coffee machine
- 24-hour access to fitness centre
- Sumptuous 330-thread count Egyptian cotton bed linen

3. Additional Amenities and Benefits (Suites)

- Early check in at 1100 hours, late check out at 1800 hours
- Enhanced mini bar and snacks (replenishment applies to minimum 2 nights stay and above)
- Complimentary laundry and pressing up to five (5) pieces per day, non-accumulative, exclude dry cleaning and express services
- Daily evening cocktails and canapes from 1730 hours to 1930 hours at The LIBRARI
- Complimentary usage of Boardroom for 2 hours (subject to availability)

Terms & Conditions

- I. In accordance with the service tax policy by the Minister of Finance and Royal Malaysian Customs, all hotel services will be subjected to 6% SST.
- II. Tourism tax of MYR 10.00 per room per night for all foreign passport holders. Taxes, levies or charges are subject to change in accordance with Malaysian Government legislation.
- III. Hotel reserves the right to adjust in accordance with any tax alteration by the government and / or service charge amendment within the contract period.
- IV. All rates quoted are non-commissionable.
- V. Corporate rates are only applicable for transient bookings up to nine (9) rooms. Any group bookings of ten (10) rooms and above are subject to availability and a separate group rate negotiation.
- VI. The hotel reserves the rights to request for valid e-membership card to verify eligibility for corporate rates. Should guests be unable to provide valid membership identification, the rate may revert to the next best available rate.
- VII. Special negotiated rates for uninterrupted stays based on minimum 14 room nights and above are available upon request.

Guarantee of Room Reservations

- I. Unless guaranteed, the hotel reserves the right to release the booking 24 hours prior to the arrival date. Res-reservations can be guaranteed by prepayment of one night by cash or credit card.

Cancellation & No Show

- I. Cancellation of guaranteed bookings must be acknowledged by the hotel with a cancellation confirmation number at least 24 hours in advance prior to the day of arrival, failing which one night's room rate will be charged.
- II. As a policy, The RuMa Hotel and Residences will hold all guaranteed no show rooms until 07:00 of the following day. A one-night room rate will be charged in the event of non-arrival of a guaranteed reservation.

Check-In and Out Policy

- I. Guests are required to observe The RuMa Hotel and Residences' standard check-in time at 1500 hours and check out time at 1200 hours. Any early check in or late check out requests are subject to availability, arranged at the hotel's discretion and are not guaranteed.
- II. If guests wish to enjoy guaranteed early check in before 1500 hours, one-night room rate will be charged.
- III. If guests wish to extend the check-out time, an additional fee equivalent to 50% of one night's room rate will be charged for extension until 1800 hours. An additional fee equivalent to the full room rate applies for check out after 1800 hours.

Room Occupancy and Meal Plan

The maximum occupancy per room for The RuMa guest rooms is 2 adults or 2 adults and 1 child below 12 years, utilizing existing bedding configuration.

Blackout Dates

The above rates will not be applicable during the following dates:

- 22 to 25 December 2023
- 29 to 31 December 2023

Reservation Procedures

Reservations can be made via the following channels:

- By calling the Reservations department on +603 2778 0778
- By facsimile +603 2778 0998
- By e-mail: reservations@theruma.com

For more information on The RuMa Hotel and Residences, please visit (theruma.com.my)